16th National Conference on e-Governance

February 11-12, 2013 | Birla Auditorium, Jaipur
The concept of good governance has not changed since ancient times. As citizens strive for more inclusive and participatory governance, Kautilya seems to be as relevant, if not more, today. Vision of openness and transparency have become exemplary features of democracies around the world. An open government earns and instils deep trust in its citizens, thus evolving into a participative, collaborative and inclusive government.

Strategies to realise this vision are simple yet profound. Firstly, freedom to access information is the precursor to openness. Secondly, a paradigm shift in thinking from a monopolised to citizen-centric service delivery. Finally, empowerment of citizens by feedback-driven and outcome-oriented decision making and policy formulation.

Technology can be leveraged in innovative ways to implement these strategies. Emerging technologies like cloud, mobility, analytics and 4G telecommunications are paving the way for this paradigm shift towards democratising data, citizen-centric services and participatory democracy.

The National Conference on e-Governance has been providing a platform to policy makers, practitioners, industry leaders and academia to deliberate, interact and recommend actionable strategies. In this scenario, the 16th National Conference on e-Governance based on the theme of “Towards an Open Government” will explore effective strategies for social, financial & digital inclusion and transformation in governance through innovation and technology.
The Organisers

The 16th National Conference on e-Governance is being convened at Birla Auditorium, Jaipur, Rajasthan on February 11-12, 2013 under the joint auspices of the following departments:

- Department of Administrative Reforms and Public Grievances, Government of India
- Department of Electronics & Information Technology, Government of India
- Department of Information Technology & Communication, Government of Rajasthan

e-Governance Compendium

Papers are invited from government, practitioners, industry, academia and civil society on the theme and sub-themes of the conference. All papers received would be evaluated and the winning paper would be awarded in the Valedictory Session of the conference.

Theme

- Towards an Open Government

Sub-themes

- Leveraging Social Inclusion
- e-Governance Infrastructure – Status and Challenges
- Social Sector Programs (Focus Sector)
National Awards for e-Governance

To recognize and promote excellence in implementation of e-Governance initiatives, the Department of Administrative Reforms and Public Grievances, Government of India, presents National Awards for e-Governance every year. The purpose of these awards is to:

- Recognise achievements in the area of e-Governance
- Disseminate knowledge on effective methods of designing and implementing sustainable e-Governance initiatives
- Encourage horizontal transfer of successful e-Governance solutions
- Promote and exchange experiences in solving problems, mitigating risks, resolving issues and planning for success

Category of Awards
A) Excellence in Government Process Re-engineering
B) Exemplary Horizontal Transfer of ICT-based Best Practice
C) Outstanding Performance in Citizen-Centric Service Delivery
D) Innovative Usage of Technology in e-Governance
E) Exemplary Usage of ICT by PSUs
F) Best Government Portal
G) Sectoral Award (Focus Sector - Social Sector Programs)

Gold, Silver and Bronze icons will be awarded in each category.

e-Governance in Rajasthan

e-Vision
The Government of Rajasthan would leverage Information & Communication Technology (ICT) not only as a tool for improving governance and employment opportunities, but also more significantly as a means to enhance the quality of life and to bridge the socio-economic divide in the state. The State Government intends to make conscious efforts to see that benefits of IT/ITeS in terms of employment generation and economic upliftment percolates to all sections of the society, particularly to those living in rural and remote areas.

Key Policy Initiatives
- Minimum two Government-to-Citizen services to be electronically delivered by all government departments
- 3% plan funds earmarked for IT and e-Governance
- Shared IT Infrastructure and software policy for rapid computerisation and automation
- All procurement above Rs.50 lakh to be mandatorily done through e-Tendering
- Establishment of Rajasthan Knowledge Corporation Ltd. for promoting digital literacy
- e-Literacy made mandatory for recruitment to many services
Rajasthan at the Forefront of e-Governance

<table>
<thead>
<tr>
<th>Year 2012 Project</th>
<th>Award</th>
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<tbody>
<tr>
<td>Anuuda Online application by CDAC (Megh - Sushrut)</td>
<td>Manthan Award</td>
</tr>
<tr>
<td>State Category for Capacity Building</td>
<td>Award of Appreciation at CSI Nilekanti e-Governance Awards</td>
</tr>
<tr>
<td>District Category (Bhilwara District)</td>
<td>Award of Appreciation at CSI Nilekanti e-Governance Awards</td>
</tr>
<tr>
<td>End-to-end Delivery of Digitally Signed Certificates under CSC Initiative category</td>
<td>eNIDIA 2012</td>
</tr>
<tr>
<td>BPSC Online Portal under Government-to-Citizen category</td>
<td>eNIDIA 2012</td>
</tr>
<tr>
<td>End-to-end Delivery of Digitally Signed Certificates under CSC Project</td>
<td>SKODI Digital Inclusion Award - Top 100 ICT projects</td>
</tr>
<tr>
<td>ApanaHata Project</td>
<td>eWorld Award</td>
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<tr>
<td>Online Answering Information System (GASYS)</td>
<td>National e-Governance Silver Award</td>
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<tr>
<td>Child Tracking &amp; Health Services Management System</td>
<td>National e-Governance Silver Award</td>
</tr>
<tr>
<td>Bhimak Meena Rajiv Gandhi Seva Kendra MIS Portal</td>
<td>SKODI Digital Inclusion Award</td>
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<tr>
<th>Till Year 2011 Project</th>
<th>Award</th>
</tr>
</thead>
<tbody>
<tr>
<td>ApnaAharata</td>
<td>SKODI Digital Inclusion Award</td>
</tr>
<tr>
<td>LITES</td>
<td>Appreciation certificate under the category of Innovative Projects in National e-Governance Conference</td>
</tr>
<tr>
<td>CSC / e-Mitra Project</td>
<td>Bronze medal at the 16th National e-Governance Conference</td>
</tr>
<tr>
<td>Automatic Milk Collection System with Society Accounting and Management</td>
<td>eWorld Forum Award</td>
</tr>
<tr>
<td>Pregnancy Child Tracking &amp; Health Services Management System</td>
<td>eNIDIA 2010</td>
</tr>
<tr>
<td>RUS Project</td>
<td>Geex Global Excellence Award by Map World Forum</td>
</tr>
<tr>
<td>e-Sanchar Project</td>
<td>Best IT Implementation Award under the category of Maximum Social Impact by PC Quest</td>
</tr>
<tr>
<td>District Category (Jodhpur District)</td>
<td>CSI Nilekanti e-Governance Awards</td>
</tr>
<tr>
<td>Pay Manager</td>
<td>Rajasthan Public Choice Awards</td>
</tr>
<tr>
<td>e-Gram - A Reality Check</td>
<td>Manthan Award</td>
</tr>
<tr>
<td>BPL Census</td>
<td>PC Quest Best IT Implementation</td>
</tr>
<tr>
<td>Rural Governance Initiative</td>
<td>Best Public Choice Award</td>
</tr>
<tr>
<td>District Category (Pat District)</td>
<td>CSI Nilekanti e-Governance Awards</td>
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</tbody>
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Rajasthan

Majestic monuments standing tall recount the tales of a bygone era; exemplify folklore of heroism and romance. This is where the magic of Rajasthan lies. Vibrant, rich in heritage, culturally colourful, land of desert safaris, shining sand dunes – all put together make Rajasthan a destination non pareil. Often portrayed as a vast open-air museum of well preserved relics, Rajasthan is a visual delight to even the most skeptical traveller. It is particularly appealing to the outdoor-tourist with its various safaris on horses, camels, elephants and jeeps across the state with the country's oldest mountain range, the Aravallis, in the background. An incredible destination where you can feast your eyes on remarkable sand dunes, take the tiger trail or simply go bird watching in the wetlands. You can also choose to pamper yourself in the royal heritage properties. With so much on offer in this erstwhile princely state, there is something for everyone.
Jaipur

Located 260 km from Delhi and 240 km from Agra, Jaipur is a part of the golden triangle that it forms with the two cities. Rajasthan's bustling capital city and business hub, Jaipur has all the trappings of a modern metropolis and yet is strongly flavoured with the charm of age-old history which never fails to surprise a traveller. The old Jaipur painted in pink can capture the admiration of any visitor. Its skyline is dotted with a stunning backdrop of ancient forts; Nahargarh, Amber, Jaigarh and Moti Doongri which are perfect testimonials of an era bygone and remnants of their lingering romance and chivalry.

Jaipur is named after its founder, Maharaja Sawai Jai Singh who was a warrior and astronomer sovereign and ruled from 1688 to 1744. He shifted his capital to the present day Jaipur from the earlier hilltop capital Amer as he was compelled to do so because of the growing population and paucity of water. Moreover in the early 17th century, power of the great Mughals started dwindling as its monarch Aurangzeb was aging. After several centuries of invasions, the north was now quiet and wealth of the kingdom had considerably increased. Seizing this opportunity, Jai Singh planned his new capital in the plains. Jaipur is a corroborative evidence of Sawai Jai Singh's strong grounding in science and astrology and of a Bengali architect Vidyadhar with a strong instinct of planning.

Connectivity

Train 🗽

Jaipur is well connected by trains to all the major cities of India such as Agra, Ahmedabad, Bengaluru, Bikaner, Chennai, Delhi, Dehradun, Goa, Gwalior, Hyderabad, Indore, Jodhpur, Kolkata, Mumbai, Mysore, Udaipur, Varanasi. For more details, please visit www.irctc.co.in.

Road 🚗

A network of good motorable roads and private & government buses connect Jaipur to all nearby major cities. Bus stand, located at Sindi Camp near Railway Station, is the hub of all roadway activities. For more details, please visit www.rsrtc.gov.in.

- Platform No.1: (0141) 5116032 - Delhi, Ajmer, Udaipur, Alwar, Jodhpur, Sirohi, Ahmedabad
- Platform No.2: (0141) 5116043 - Bharatpur, Agra, Bhopal, Kota, Jhalawar, Indore
- Platform No.3: (0141) 5116031 - All Deluxe Buses
- Platform No.4: (0141) 5116046 - Sikar, Sriganganagar, Jhunjhunu, Bikaner, Hanumangarh

Air 🛫

Airport of Jaipur is known as Sanganer Airport. Domestic flights connect Ahmedabad, Bengaluru, Chennai, Delhi, Goa, Hyderabad, Jodhpur, Kolkata, Mumbai, Udaipur to Jaipur.

- Air India: (0141) 2744840 / 2743500, www.airindia.in
- GoAir: (0141) 6500801 / 2725318, www.goair.in
- Indigo: +91 9910383383, 0124-6613388, www.goindigo.in

Distances from major cities (in km)

<table>
<thead>
<tr>
<th>City</th>
<th>Distance (km)</th>
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<tbody>
<tr>
<td>Agra</td>
<td>246</td>
</tr>
<tr>
<td>Ahmedabad</td>
<td>625</td>
</tr>
<tr>
<td>Ajmer</td>
<td>150</td>
</tr>
<tr>
<td>Bikaner</td>
<td>300</td>
</tr>
<tr>
<td>Bharatpur</td>
<td>190</td>
</tr>
<tr>
<td>Chandigarh</td>
<td>510</td>
</tr>
<tr>
<td>Chittorgarh</td>
<td>350</td>
</tr>
<tr>
<td>Delhi</td>
<td>265</td>
</tr>
<tr>
<td>Jaisalmer</td>
<td>600</td>
</tr>
<tr>
<td>Jodhpur</td>
<td>350</td>
</tr>
<tr>
<td>Kolkata</td>
<td>1472</td>
</tr>
<tr>
<td>Mumbai</td>
<td>1176</td>
</tr>
<tr>
<td>Pushkar</td>
<td>110</td>
</tr>
<tr>
<td>Udaipur</td>
<td>350</td>
</tr>
</tbody>
</table>
# Tentative Program

**Day 1 (February 11, 2013)**

**Inaugural Session**

1430 hrs – 1620 hrs  
Arrival of Her Excellency, Governor of Rajasthan and Lighting of the lamp  
Welcome address by Chief Secretary, Govt. of Rajasthan  
Opening address by Shri Milind Deora, Hon’ble Minister of State for Communication and IT, Govt. of India  
Address by Shri V. Narayanasamy, Hon’ble Minister of State in the Ministry of Personnel, Public Grievances & Pensions and Minister of State in the Prime Minister’s Office, Govt. of India  
Special address by Shri Kapil Sibal, Hon’ble Minister Communication and IT, Govt. of India  
Keynote address by Hon’ble Chief Minister of Rajasthan  
Presentation of National Awards on e-Governance by Her Excellency, Governor of Rajasthan  
Inaugural address by Her Excellency, Governor of Rajasthan  
Vote of Thanks by Secretary (AR&IP), Govt. of India  
Inauguration of Exhibition by Her Excellency, Governor of Rajasthan

1620 hrs – 1650 hrs  
Tea

**Plenary Session I: Towards An Open Government**

1650 hrs – 1845 hrs  
Presentation of Best Practice  
Presentation by Knowledge Partner  
Views of Panellists  
Interactive Session

1845 hrs – 1900 hrs  
Break

1900 hrs – 2000 hrs  
Cultural Function

2000 hrs – onwards  
Dinner

**Day 2 (February 12, 2013)**

**Plenary Session II: Leveraging Social Inclusions**

0930 hrs – 1100 hrs  
Presentation by Knowledge Partner  
Views of Panellists  
Interactive Session

1100 hrs – 1130 hrs  
Tea

**Plenary Session III: e-Governance Infrastructure – Status and Challenges**

1130 hrs – 1300 hrs  
Presentation of Best Practice  
Presentation by Knowledge Partner  
Views of Panellists  
Interactive Session

1300 hrs – 1400 hrs  
Lunch

**Plenary Session IV: Social Sector Programs**

1400 hrs – 1530 hrs  
Presentation of Best Practice  
Presentation by Knowledge Partner  
Views of Panellists  
Interactive Session

1530 hrs – 1600 hrs  
Tea

**Valedictory Session**

1600 hrs – 1710 hrs  
Address by Secretary (AR&IP), Govt. of India  
Address by Secretary, Department of Electronics and IT, Govt. of India  
Summation of Proceedings by Additional Secretary (DARP&I), Govt. of India  
Presentation of awards and address by the Chief Guest, Dr. (Prof.) Kuppuswamy Kill  
Hon’ble Minister of State for Communications & Information Technology, Govt. of Indiafor Best Paper, Best Question and Best Paper in Compendium  
Valedictory address by Hon’ble Chief Minister of Rajasthan  
Vote of thanks by Secretary (IT&C), Govt. of Rajasthan