THE CAPITAL GOES DIGITAL

Harnessing IT in the service of the people

Version 2.0

DELHI GOVERNMENT
Bronze Icon Award
for
Web portal of Govt. of Delhi
www.delhigovt.nic.in

Second Edition : November, 2004

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MESSAGE

I am happy to know that Department of Information Technology is publishing the second version of its booklet "The Capital Goes Digital" showcasing IT initiatives of Government of Delhi. It has been the Government's resolve to harness the great knowledge revolution and the potential of IT for the benefit of the citizens and use IT as a tool to make the life of people in the Capital comfortable.

It is encouraging to note that many public departments have gone online and it has been made possible for people to apply online for many services. Opening of more Citizen Service Bureau and bringing the Government services under this umbrella is another step towards making service delivery of the Government easier and quicker.

The booklet contains the achievements of various departments and agencies of the Government, the innovative techniques used, details of technology used and the projects planned for the coming years. I congratulate all these departments for not only improving their internal administration but also for making citizen interface with the Government more friendly and responsive and for improving our service deliveries.

(Sheila Dikshit)
No technology in India, Information Technology excepting, has done so much for so many in such a short time of 10 years. It has made millionaires out of your next-door neighbours. It gave competitive edge to Indian IT companies in search of their share in world’s IT pie. It made a few Indian IT companies find a place in the list top 200 fastest growing companies in the world.

But while the success stories that IT scripted were private sector centric, little effort was made initially in the government or public sector to learn right kind of lessons from these stories. Governments are by and large conservative. Innovation does not come naturally to them. They wait for demonstrative capability of any new technology to make itself evident before trying it out in their own work sphere.

But all that is now changing. Governments have begun to be proactive in seeking assistance of new technologies is improving quality of life of citizens. The initial hesitation, nay reluctance, to adopt IT in day-to-day working of the government has now considerably evaporated. Officers and others are now more willing than ever to try out something new and retrain themselves in the use of Information Technology. Young officers who join government service come equipped with IT skills.

Government of NCT of Delhi was one of the first states that realized the power of Information Technology in improving the quality of life of its citizens. Information that was kept in files and hard-to-find booklets was made easily accessible through our website. Information on procedures, forms, fees and many other issues was placed on our website. While a lot of work has been done and much more needs to be done, we felt the need to also inform citizens about our achievements. The result is this booklet “The Capital Goes Digital” that I am proud to present before you. I hope that information given in it would prove useful.

I must place on record my appreciation for the work done by IT Department and its small team of officers headed by Mr. Prakash Kumar in bring out this booklet. I sincerely hope that their efforts would be appreciated by you.

(S. REGUNATHAN)
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CITIZEN CENTRIC WEB PORTAL OF GOVERNMENT OF DELHI

The portal attempts to keep the information on SERVICES provided by the Government in a user-friendly manner. It also enables people to fill applications online. Send your suggestions to make this portal more citizen-centric.

Screen shot of Web Portal

Vehicle Registration
Driving License
DTC/Metro Routes

Vehicle Registration
The vehicle can be driven or allowed to be driven in public place only after registration by registering authority as under the provisions of section 39 of motor vehicle act 1988.

Get Your New Vehicle Registered online

Details of Old Vehicle
Check the details of the Old Vehicle before you buy it. Enter Registration number and Chassis number of the vehicle and you will be able to see the complete history of vehicle like year of purchase, how many time sold etc.

Driving License
No person shall drive a motor vehicle in any public place unless he holds an effective Driving license issued to him authorizing him to drive vehicle of that particular category.

Click here to know the details about Driving License, FAQs and various downloadable forms.

Delhi Traffic
Traffic Offences (Chalan)
Traffic Rules
Traffic Signs and Signals
Test Your Driving Skills
Advance of Traffic Police

Vehicular Theft
What to Do
Tips on how to be safe
JOIN THE POLICE DEPARTMENT'S ANTI-AUTO THEFT PROGRAMS

DTC Transport Corporation
DTC Bus Route Finder (Will be available very soon...)
A very useful service to get the routes for a particular pair of bus stands in Delhi.

Delhi Metro Rail
Click here to get the Delhi Metro Rail Plan.
Click here to get the Revised Fare Structure of Delhi Metro Rail.

Screen shot of website

 TEMPORARY PERMITS: A temporary permit is issued by STAs under Section 67 of Motor Vehicles Act, 1988 to transport vehicle for a limited period, enabling the vehicle to go out side Delhi for the following reasons:

a) For the conveyance of passengers on special occasions such as to and from fairs and religious gatherings, or
b) For the purpose of a seasonal business, or
c) To meet a particular temporary need, or
d) Pending decision on an application for the renewal of a permit.

Developed by Department of Information Technology, Govt. of Delhi
CITIZEN CENTRIC WEB PORTAL OF GOVERNMENT OF DELHI

The web portal should be a single window access for providing all information and services with the philosophy that if a person cannot find specific information relating to the State on the same it can be presumed that it is not available anywhere else.

Unlike other States, Delhi as a Union Territory and National Capital Territory of country has multiple service providers. For example, health services are provided by hospitals run by Union Government, State Government, MCD, NDMC, Cantonment Board and many private organizations & NGOs. The multiplicity of the authority makes it more difficult for citizens as a consumer of such services to find exact information. Similar is the scenario with issue of certificates/licenses. The need of a well organized portal looking primarily at services and making portal as the single point access for all such services was the main focus while designing the portal.

Thus, the twin objectives of new design of web portal of Delhi Government were orienting information contained in 70 odd departmental websites in a citizen centric manner.

This portal triggered a chain of feedback from all occupations. Keeping the feedback, discussion with E-Governance Gurus and experience of other states/countries in mind, new design of portal making it truly citizen centric was started in April'03.

Online Services
This version of Portal of Government of Delhi has online services for citizens as given below:-

- Online registration of new private vehicles
- Information about old vehicle for buying/selling purpose
- Tender Notice Information System
- Online filing of applications for 11 type of certificates in Delhi
- Online birth, death, marriage certificate
- Online booking of community halls/parks.

Organization of Information
Following are the broad categories under which information has been organized:

- Application Forms, Certificates, and Licenses
- Apply online for certificates
- Environment, Health and Education
- Property Tax, Birth Certificate, etc
- Emergency Services, Blood Bank, etc
- Vehicle Registration, Driving License, DTC, Metro and Railways
- Marriage Registration, Vehicle Registration, etc.
- Pay Electricity Bills, Phone Bills
- Ration Card, Election, Voting, Passport
- Police, Courts, Traffic
- Tourist Related Information
- Welfare Schemes
- Daily Rates of Fruits / Vegetables / Grains
- Delhi Subordinate Service Selection Board
- Tender Notices

URL: http://www.delhigovt.nic.in
DISTRICT ADMINISTRATION

Present Status of Automation

Computerization of back office of Dy. Commissioners and SDMs.

Computerization of land records.

Computerization of preparation of 11 kinds of certificates.

Computerization of Sub-Registrar Offices.

Computerization of Recovery of arrears of land revenue.

Software developed for monitoring Prime Minister Rozgar Yojna, Swarna Jayanti Sahari Rozgar Yojna.

Software developed for issue of NOC for land transaction processing.

Setting up of information kiosk and 'Suvidha Kendra' for providing all services of DC offices at one location.

Screen shot of website

Government of NCT of Delhi
Application For Registration Of Marriage


Name
Husband / Bridegroom Detail

Father Name
J.S. Anil

Date of Birth
17/12/1970 (21 yrs old)

Present Address


Husband

PECO PLATE, SEC-C, DOT-C GREATER HM NEW DELHI

Permanent address


Husband

PECO PLATE, SEC-C, DOT-C GREATER HM NEW DELHI

Voter Id Card No.

Marital Status at the time of Marriage

Date & Place of solemnization of Marriage

URL: http://districts.delhigovt.nic.in

Screen shot of Online Marriage Registration

IMPORTANT! The documents & other requirement at the time of Marriage Registration are as under:

1. Application form.
2. Photostat of Marriage Certificate.
4. Two witnesses.
5. Affidavit.
6. Relationship between parties before Marriage.
7. Address at the time of marriage.
8. Affidavit that parties are not related to each other within the prohibited degree of relationship as per Hindu Marriage Act.
I. **Land Record Computerization (Indraprastha Bhulekh)**

An ISO 9001 certified software.

Digitization of all records of agricultural land completed and computerized ROR (Record of Rights) being issued.

Mutation module embedded with security features is under trial test.

**Technology Used**

- **OS**: Windows 2000
- **RDBMS**: MS SQL Server 2000
- **Front-End**: VB 6.0
- **Type of computing**: Client/Server
- **Language**: Hindi & English both
- **Security**: Bio metric device (Finger Print)
- **No. of PCs**: 1 Server, 2 PCs (per Tehsil)
- **LAN (No. of switch/Hub)**: 1 Hub (per Tehsil)

**Proposed in next one year**

Issue of computerized ROR from Tehsil Office.

To make available Khatauni data of all villages on web.

Khasra Girdhawani (record of crops) directly into the system by Patwari (village revenue officer).
**DISTRICT ADMINISTRATION**

**II. Registration of Documents**

Enables delivery of original document the same day.

Total processing time has been reduced from few days to 45 minutes.

Photograph of seller, purchaser and witness taken and electronic record of transactions kept.

**Technology Used**

- OS : Windows 2000
- RDBMS : MS SQL Server 2000
- Front-End : Visual Basic 6.0
- Type of computing : Client/Server
- Language : English
- No. of PCs : 7 per center
- LAN (No. of switch/Hub) : One per center

**Proposed in next one year**

- Storage of scanned image of documents
- Issue of non encumbrance certificate by the system.
- Online availability of information on sale transactions of immovable properties/mortgaging of property, etc.

**Screen shot of Application Software**

**URL** : [http://districts.delhigovt.nic.in](http://districts.delhigovt.nic.in)
III. e-Dastavej (Certificate Issue Management System)

Backend process fully mapped.

Enables people to find status of their application using Internet, Telephone (IVRS Services) or cellphone (SMS)

Citizen have to contact only one window for all kinds of certificates.

Filing of applications online in operation.

Technology Used

OS : Windows 2000
RDBMS : MS SQL Server 2000
Front-End : ASP, HTML
Type of computing : Web based
Language : English

Proposed in next one year

Status of application on touch screen kiosks

Screen shot of Online submission of application

Status of an application can be find using:

IVRS on : 23392339/23392340
SMS on : 9868231002
URL : www.districts.delhigovt.nic.in

Software Developed by Delhi State Unit of NIC
DISTRICT COURTS

Present Status of Automation
Web based software provides facilities for

- Filing of cases (both centralized and court room).
- Recording the daily proceeding of case.
- Preparation of Cause List.
- Copies of Orders/Judgments.
- Pending case details.

Online Services

- Cause Lists.
- Orders and Judgments passed by district courts are available on website.
- Intranet based Personnel Information System.

Technology Used

- OS : Windows Server 2003/Red Hat Linux
- RDBMS : Oracle 10g, SQL Server
- Front-End : Browser based
- Type of computing : Web based
- No. of PC : 591 (in three court complexes)
- No. of PCs/Terminals connected to LAN : All

Projects under execution

Software development for keeping complete track of cases right from filing till its disposal including allocation, automatic filing, preparation of cause list, daily court proceedings, notice generation, summon generation, preparation of order and judgment, transfer of case, disposal of case, issue of certified copies.

Proposed in next one year

- Publishing status of the case on website.
- Implementing IVRS to know the status of case.
- Storage Management and Inventory Control System.
- Digitalization of old records.

URL : http://delhidistrictcourts.nic.in

Software Developed by Courts division, NIC
DIRECTORATE OF AGRICULTURAL MARKETING

Present Status of Automation

Daily rates of agricultural produce is available online at www.delagrimarket.com

Gate Pass Generation for trucks carrying agricultural products at APMC.

Electronic Auctioning System at APMC.

Technology Used

- OS: Windows 98/NT
- RDBMS: MS Access, SQL Server and Fox Pro
- Front-End: Visual Basic
- Type of computing: Client/Server
- No. of PC: 18

Projects proposed in next one year

- E-commerce and Electronic Auctioning.
- Online dynamic queries on vendors license, daily market arrival of commodities and rate of commodities for APMC.

Screen shot of Website of DAMB

EDUCATION

Screen shot of report of school wise allotment & expenditure (Plan)

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<th>Scheme Description</th>
<th>Allotted Amount</th>
<th>Expenditure</th>
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<td>A.2(3)(X)(1)</td>
<td>Strengthening of Directorate of Education</td>
<td>680000</td>
<td>354473</td>
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<tr>
<td>A.2(5)(X)(1)</td>
<td>Salaries</td>
<td>33450000</td>
<td>23962518</td>
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<td>A.2(5)(X)(2)</td>
<td>O.T.A.</td>
<td>1900000</td>
<td>101882</td>
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<td>A.2(5)(X)(3)</td>
<td>Domestic Travel Expenses</td>
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<td>A.2(5)(X)(4)</td>
<td>Office Expenses</td>
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<td>A.2(5)(X)(2)</td>
<td>Grants-in-aid to SCERT</td>
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<td>A.2(5)(X)(1)</td>
<td>Test Books</td>
<td>615060</td>
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<td>Other Charges</td>
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<td>A.2(5)(X)(7)</td>
<td>Assistance to non GovtSec.School</td>
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<td>A.2(5)(X)(1)</td>
<td>Salaries</td>
<td>3743324222</td>
<td>2698595402</td>
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Screen shot of report of allotment & expenditure (Non-Plan)

Directorate of Education
NCT of Delhi
Management Information System

Screen shot of web based MIS

URL : www.edudel.nic.in
Present Status of Automation

Web based online system for

Finance - Budget for all schools, sanctions for salary and other expenditure bills. DDEs and Principals can view expenditure of allotted amount to their establishments. Total expenditure is available on a day-to-day basis, scheme wise, month wise and on other opted query.

Human Resource - All appointments, transfers, posting and relieving of the employees is done through the web based system only.

Students - Data of all students (more than 9 lakhs) of Government schools is being maintained in a database regarding their attendance, academic achievements, health, extra curricular activities, etc.

Infrastructure - Details like number of rooms, water facility, electricity, toilets, boundary wall, play ground area, etc. of each Government school has been mapped on a GIS Map, accessible to all officers of department.

Notices, circulars and tender notices.

Forms and information related to education

Salary bill of around 40,000 employees generated through web-based system.

Computer Education Project

All Government schools have been provided one computer lab consisting of ten PCs connected on a LAN alongwith three instructors for providing computer education to the students from class VI to class XII under Public Private Partnership Model.

98% result in Computer Science & Informatics practices in Class-XII last year.

423 Master Trainers and 4230 other trainees trained under Intel sponsored Program.

Software Developed by Technical Team of Education Department
Present Status of Automation

Electoral Rolls are computerized and are managed by a software called ERMS (Electoral Roll Management System)

Issue Electoral Photo Identity Card (EPIC) to the General Electors of NCT of Delhi through EPIC software.

Online Services

Search a name

Online slotting for preparation of EPIC

Technology Used

OS : Windows 98/NT
RDBMS : Fox Pro
Front-End : Visual Basic 6.0
No. of PCs/Terminals : 20 PCs
Type of computing : Client/Server
LAN (No. of Switch/Hub) : 1 Router 1 Hub (16 port)
No. of PCs/Terminals connected to LAN : All
ENVIRONMENT & POLLUTION CONTROL

Present Status of Automation

Following services are available online:

- Projects sanctioned to various NGOs/research & academic institutions on various environmental issues.
- Status with regards to the consent application viz. Consent issued, Query Letters, Inspection ordered, Show Cause Notices, etc.
- Supreme Court Orders regarding industrial pollution.
- Information regarding Pollution Standards under Air, Water, Noise and DG Set(s)
- Status of authorizations of hospitals in respect of Bio-Medical Waste in Delhi

Integrated Software for the Consent Management Cell has been developed.

Project under execution

Online submission of various application forms.
EXCISE

Present Status of Automation
Issue of Transport permit/Import permit through Computers.
Application software containing 14 modules is operational.
Information on collection of various taxes computerized.
Tax collection is directly updated on department’s server from 30 branches of SBI.
Issue/renewal of various licenses has been computerized.

Online Services
Printing of transport permit at the excise bond of L-1 licensees (they do not need to visit Excise Department)

Technology Used
- **OS**: UNIXWARE
- **RDBMS**: ORACLE 8
- **Front-End**: Developer 2000
- **No. of PCs/Terminals**: 3 Servers + 42 Nodes
- **Type of computing**: Client/Server
- **LAN (No. of Switch/Hub)**: 1 Switch, 4 Hub
- **No. of PCs/Terminals connected to LAN**: 42

Projects Under execution
Online generation of Transport Permits (TP)

Projects Proposed in next one year
Online payment for all taxes/duties.
Online submission of information on entertainment tax collection by cinema halls.

Screen shot of Application Software

URL: www.excise.delhigovt.nic.in
Software developed by HCL Infosystems
FOOD & SUPPLIES

Present Status of Automation

Preparation of computerized ration cards

- Annapurna card: All 170 cards.
- Antyodaya card: All 31123 cards.
- BPL card: 4.06 lakhs cards.

Web based Query to check the status of ration card (at present for BPL cards only)

Online submission of application for renewal of APL cards.

Technology Used

- OS: WIN NT 4.0/Windows 2000
- RDBMS: MS SQL Server, Access
- Front-End: Visual Basic 6.0
- Type of computing: 2 Tier database
- No. of PC/Terminals: 14
- LAN (No. of Switch/Hub): Under execution
- No. of PCs/Terminals connected to LAN: NIL

Project Under execution

Interlinking of AC Offices with HQ

Screen shot of Application software

URL: http://delhigovt.nic.in/dept/food/content.asp
Software being developed by CMC
Screen shot of website

Screen shot of blood availability status on website

Pathology Lab of GTB Hospital

URL: www.health.delhigovt.nic.in & www.bloodbanksdelhi.com
HEALTH & FAMILY WELFARE

Present Status of Automation

Following activities have been computerized in GTB/G.B. Pant Hospitals :-

- Registration (OPD), Central Admission and Enquiry, Investigation, Radiology Services and Imaging, Medical Record Department (MRD) and Pharmacy.
- A medical Information Centre (MIC) & Medical Illustration Department (MID) have also been established at G.B. Pant Hospital.
- Computerization of blood banks and web based query and booking system.

Online Services

- Medical facilities available in hospitals of Govt. of Delhi
- Online information based on selected parameters like Web Laboratory, Hospital Schedule, Pregnancy calculator, fertility calculator, etc.

Technology Used

- OS: Windows 2000/98/XP
- RDBMS: G.B. Pant & G.T.B. Hospitals: Oracle
  Peripheral Hospitals: MS-SQL Server/MS-Access
- Front-End: D2K & VB
- Type of computing: Client/Server
- No. of PC: G.B. Pant Hospital - 86
  G.T.B. Hospital - 34
- No. of PCs/Terminals connected to LAN: G.B. Pant Hospital - 86
  G.T.B. Hospital - 34

Projects Under execution

- Application software development for non hospital components for DHS.
- OPD Registration in six hospitals on outsourced model.
- Telemedicine linkage between central and peripheral hospitals as a pilot project.

Projects Proposed in next one year

- Development of common Health Information System (HIS) for all hospitals of Delhi.
- Bringing other regional blood banks in the city on the existing web-link of blood banks.
- Campus wide networking at Maulana Azad Medical College.

First in the country to network blood banks

Software developed by DOEACC (GB Pant Hospital), CDAC (GTB Hospital), XO Infotech Ltd. (Blood Bank)
LAND & BUILDING

Present Status of Automation

Following activities have been computerized

- Land acquisition
- Payment of compensation & Enhanced compensation
- Alternative plot allotment
- Housing loan disbursement and repayment
- Case monitoring

Technology Used

- OS : Windows 2000 Server
- RDBMS : MS SQL Server
- Front-End : JAVA Servlets
- Type of computing : Web based
- No. of PC : 70
- LAN (No. of Switch/Hub) : 2 Switches
- No. of PCs/Terminals connected to LAN : 52

I. Land Acquisition Management System

Fully integrated web-based system connecting land and building department and all land acquisition collectors on nine districts.

Entire process from receipt of indent to framing of award and handing over of land has been mapped.

Complete electronic record of fund received and disbursement made to land owners, including enhanced payment.

Monitoring of connected court cases.

Screen shot of LAMS software

II. Alternative Plot Allotment

Web based application software which shows status of required documents filed and those awaited from applicants.

Decision of alternative plot allotment committee.

URL : http://land.delhigovt.nic.in
**Online Services**

Village wise list available on which search can be made on name of applicant or file number.

**III. Housing Loan Recovery**

- Web based application software which maintains data on loan disbursed and repayment made.
- Calculates liability for different types of loans given at different rates of interest.
- All loanees can see their account on net.

**IV. Government House Allotment**

Web based application which maintains seniority, wait list, etc.

Allotment of accommodation through this system.
**INDUSTRIES**

**Present Status of Automation**

Computerization of

Registration of Society, Partnership Firms, Small Scale Industries, Lubricating Oil & Grease Manufacturing/Processing units.
Land Management & Loan Recovery

**Online Services**

Online registration for Society/Partnership Firm/Small Scale Industries/Lubricating oil & Grease Manufacturing/Processing Unit
Online Status of Application applied for alternative Industrial Plot

**Technology Used**

- OS: Windows 2000 Server
- RDBMS: MS SQL Server
- Front-End: Browser based
- Type of computing: Web based
- No. of PC: 30
- LAN (No. of Switch/Hub): 2
- No. of PCs/Terminals: 25 connected to LAN

**Project Under execution**

Computerization of Group Insurance Scheme for Handloom Workers and Weavers Welfare Scheme.

![Screen shot of online registration of society](http://industries.delhigovt.nic.in)

URL: [http://industries.delhigovt.nic.in](http://industries.delhigovt.nic.in)

Software Developed by Delhi State Unit of NIC
PAY AND ACCOUNTS

Present Status of Automation
Payment of salary of 25268 employees of 304 DDOs attached to 10 PAOs is being made through ECS of RBI.
Automation of various accounting functions using application software named "PAO 2000".
Finalization of pension case through computers and retirees management system

Technology Used
- OS : Windows 98/2000/XP
- RDBMS : MS SQL Server
- Front-End : VB 6.0
- Type of computing : Web based & Client/Server
- No. of PC : 14 PCs & 1 server at each location
- No. of PCs/Terminals connected to LAN : All

Projects Under execution
Implementation of ECS in remaining 12 PAOs.
Implementation of PAO 2000 software in remaining offices

Proposed in next one year
Establishment of WAN connecting all PAOs.
Online viewing of salary statement, GPF details and Pension related information

Screen shot of PAO 2000 software

URL : http://coa.delhigovt.nic.in
Software Developed by Delhi State Unit of NIC
e- Yojana

An application which monitors plan expenditure and physical status of plan schemes being implemented by various departments of Govt. of NCT of Delhi and Local Bodies. The monitoring of plan expenditure of all plan schemes is done on monthly basis. Monitoring of resource position of Govt. of NCT of Delhi is also done through this software, where individual departments fill up information from their end.

Technology Used

- **OS**: Windows XP
- **RDBMS**: SQL Server 2000
- **Front-End**: ASP, HTML
- **No. of PCs/Terminals**: 20 PCs
- **Type of computing**: Web based
- **LAN (No. of Switch/Hub)**: Secretariat LAN
- **No. of PCs/Terminals connected to LAN**: 16 PCs

Screen shot of Expenditure Monitoring System
PREVENTION OF FOOD ADULTERATION

Present Status of Automation

Web based application software is in use for monitoring public complaints, report on food sample lifted, etc.

Technology Used

- OS: Windows 2000 Server
- RDBMS: MS SQL Server
- Front-End: ASP & Servlet
- Type of computing: Web based
- No. of PC: 24 PCs & 2 servers
- LAN (No. of Switch/Hub): Two 16 port hubs
- No. of PCs/Terminals connected to LAN: 21

Project Under execution

Software for public analyst

Proposed in next one year

Publishing on web the result of the food samples taken.

Screen shot of online lodging of complaint
SALES TAX

Screen shot of website

Screen shot of Application Software (DOST)

Screen shot of Application Software (DOST)

URL: www.delhisalestax.com
SALES TAX

Present Status of Automation

One of the first in the country to be fully wired connecting offices of all Sales Tax Officers right up to office of Commissioner, Sales Tax.

The process of registration, filing and processing return, details of taxes deposited, issue and receipt of forms, etc. have been fully computerized.

The modules dealing with the assessment, recovery, law and judicial, enforcement and personnel information system are partially implemented.

Online Services

The registered Sales Tax Dealers can view their tax, statutory form details and other dealers' particulars through department's web-site.

People as well as taxpayers can file grievances online.

Technology Used

OS : AIX, Windows
RDBMS : ORACLE 7.3
Front-End : Developer 2000
No. of PCs/ Terminals : 582
Type of computing : Client/Server
LAN (No. of Switch/Hub) : 2/33
No. of PCs/Terminals connected to LAN : All

Projects under execution

Online filing of Return
Online Preliminary registration of dealers
Online Information regarding central forms
Development of application software for Value Added Tax

DOST : DELHI ONLINE SALES TAX

First Sales Tax Department in the country to have full networking of all its offices (1998).

Software developed by Mastek Ltd.
SOCIAL WELFARE

Screen shot of Website

Old Age Pension Query Form

Consitituency No:  
Bank/PO Acc. No.:

Name:

FIM Name:

Address:

NOTE: To view the record for 1st quarter in 2004-2005 financial year, please enter Form along with at least one more field and then press Submit button.

Example: If your name is "Supriya" and address is "4th, Shalimar Park, Delhi", then you can enter either "Supriya" or part of the name like "Supriya" along with either "4th, Shalimar Park, Delhi" or part of the address like "Shalimar" to get your information like Constituency No or Bank/PO Acc. No or Pension Amount.

Submit  Reset

Screen shot of query form on website

List of Old Age Pensioners

The amount shown in front of each name will be sent by RBI to respective banks. Please confirm the name with your bank.

<table>
<thead>
<tr>
<th>ID</th>
<th>Constituency No</th>
<th>Acc No</th>
<th>Name</th>
<th>Address</th>
<th>FIM Name</th>
<th>RBI Code</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>204035</td>
<td>27</td>
<td>400397</td>
<td>Tikha Raj</td>
<td>3176 V/3 Vrindavan Club, Nirman Khand</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>205008</td>
<td>27</td>
<td>370964</td>
<td>Tikha Raj</td>
<td>G-8 Alakanand Puram, Najdeep Park</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>207848</td>
<td>27</td>
<td>8238934</td>
<td>Tikha Raj Kapoor</td>
<td>377 Roshan Village, Delhi</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>208455</td>
<td>27</td>
<td>310928</td>
<td>LALJEE RAM</td>
<td>81-3, CHANDRA SOOK, PAGE</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>210808</td>
<td>27</td>
<td>8238481</td>
<td>LALJEE RAM</td>
<td>408 ROAD, HANSAL, EXTS, GTPS</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>210808</td>
<td>27</td>
<td>8238048</td>
<td>LALJEE RAM</td>
<td>408 ROAD, HANSAL, EXTS, GTPS</td>
<td></td>
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<td></td>
</tr>
<tr>
<td>210808</td>
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<td>8238048</td>
<td>LALJEE RAM</td>
<td>408 ROAD, HANSAL, EXTS, GTPS</td>
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<td>207487</td>
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<td>3176 V/3 Vrindavan Club, Nirman Khand</td>
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<tr>
<td>207848</td>
<td>27</td>
<td>8238934</td>
<td>Tikha Raj Kapoor</td>
<td>377 Roshan Village, Delhi</td>
<td></td>
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<td>208455</td>
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<td>LALJEE RAM</td>
<td>81-3, CHANDRA SOOK, PAGE</td>
<td></td>
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<tr>
<td>210808</td>
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<td>408 ROAD, HANSAL, EXTS, GTPS</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Screen shot of query result on website

URL: http://socialwelfare.delhigovt.nic.in

25
SOCIAL WELFARE

Present Status of Automation

1,19,390 Old Age Pensioners are getting their pension to their bank/postal account through ECS (Electronic Clearing Scheme).

Status of payment in respect of old age pension available online.

Web based missing child information system having name, age, photo, etc.

Application Software for financial assistance schemes for widows, old age pension, etc. have been developed

Online Services

Online query on old age pension disbursement

Online query on other financial assistance disbursement.

Technology Used

OS : Windows 98/XP/2000

RDBMS : MS-SQL Server, MS-Access

Front-End : Browser based

Type of computing : Web based/stand alone

No. of PC : 36

Projects Proposed in next one year

Integration of application software operating at districts.

Software development of institutional services of the department

IT Education for inmates of correction homes

IT Education for children residing in slums and resettlement colonies.

Screen shot of missing child software

Old age pension of 1,19,390 being disbursed through ECS.

Software developed by Delhi State Unit of NIC & Department of Information Technology, Govt. of Delhi
TRANSPORT

Screen shot of website

Screen shot of Online Vehicle Registration

New Delhi Transport Office

URL: http://transport.delhigovt.nic.in
TRANSPORT

Present Status of Automation

The following activities/services have been computerized so far:

- Registration of vehicles
- Road Tax collection
- Issue of Driving License
- Issue of permits
- Fitness of commercial vehicles
- Enforcement of Provision of Motor Vehicles ACT & Rules

Smart Optical Card based Registration Certificates Being issued.

Online Services

- Online query on ownership of private vehicles and driving licenses
- Online self registration of private vehicles.

Technology Used

<table>
<thead>
<tr>
<th>OS</th>
<th>Unix ware 7.1 Window, Window NT 4.0, Sun Solaris</th>
</tr>
</thead>
<tbody>
<tr>
<td>RDBMS</td>
<td>ORACLE 7</td>
</tr>
<tr>
<td>Front-End</td>
<td>Oracle Form 3.0</td>
</tr>
<tr>
<td>No. of PCs/Terminals</td>
<td>30/120</td>
</tr>
<tr>
<td>Type of computing</td>
<td>Client Server, Web based</td>
</tr>
<tr>
<td>LAN (No. of Switch/Hub)</td>
<td>One 24 points Switch Box/12 Hubs in all zonal offices and HQ</td>
</tr>
<tr>
<td>No. of PCs/Terminals connected to LAN</td>
<td>24 computers and 120 dumb terminals</td>
</tr>
</tbody>
</table>

Projects Under execution

- Online Tax Clearance Certificate
- Smart Card based driving license
- Online filing of driving licenses forms
- Online appointment for various types of work at Zonal Offices

Projects proposed in next one year

Computerization of Inter State Bus Terminals.

One of First in India to issue computerized plastic card driving licenses. (1998).

Software developed by Delhi State Unit of NIC
Present Status of Automation

Established an Optical Fibre Cable (OFC) based LAN connecting all the seven Jails, Hospital, Court Room and Factory with Prisons Head Quarter.

Prisons Management System [PMS] with following salient feature functional:

- Centralized database for all the prisons.
- Recording and tracking of all prisoners movements.
- Monitoring of action taken by the courts on a case pertaining to a prisoner.
- Provision to store the identity of the Officers culling the information of a prisoner.
- Recording of Court's direction at the time of admission and release of prisoner.
- Preparation of daily/monthly administrative and statistical reports.

Technology Used

<table>
<thead>
<tr>
<th>OS</th>
<th>Windows 2000 Advanced Server/XP</th>
</tr>
</thead>
<tbody>
<tr>
<td>RDBMS</td>
<td>MS-SQLServer 2000, MS - Access 97/2000</td>
</tr>
<tr>
<td>Front-End</td>
<td>Visual Basic 6.0, Crystal Report 8.0</td>
</tr>
<tr>
<td>No. of PCs/Terminals</td>
<td>40</td>
</tr>
<tr>
<td>Type of computing</td>
<td>Client/Server</td>
</tr>
<tr>
<td>LAN (No. of Switch/Hub)</td>
<td>5 Switches</td>
</tr>
<tr>
<td>No. of PCs/Terminals connected to LAN</td>
<td>35</td>
</tr>
</tbody>
</table>

Under execution

Visitor Management System: for recording details of Visitors coming to meet the prisoners.

Hospital Management and Information System: for maintaining records of Inmates visiting the hospital inside / outside the prisons for medical treatment.

Proposed in next one year

Integration of Biometrics tools for identification / verification of Prisoners and the Police Officials.

Additional functional modules related to hospital, factory, Tihar Prisoners Bazar to Prison Management System (PMS).

Interconnecting upcoming prisons at Rohini and Mandoli with Tihar Jail.

Videoconferencing between Prisons and the Courts.
REGISTRAR OF COOPERATIVE SOCIETES

Present Status of Automation

e-Sahkarita

Database on all societies having more than 12 lakh records made operational and dynamically linked to website.

Updation takes place on daily basis.

Online Services

Status of registration of new applications.

Names of superceded/defunct societies, membership details, detail of society & financial information.

Daily cause list of cases of this office.

Technology Used

OS : Windows 2000 Server

RDBMS : MS-SQL Server

Front-End : Web based

Type of computing : Web based

No. of PC : 5

LAN (No. of Switch/Hub) : 2 hubs of 12 nodes each

No. of PCs/Terminals connected to LAN : 5

Project Under execution

Full computerization of the RCS office.

Plugging of data gaps of elections, audit and arbitration.

Screen shot of web based query

URL : http://rcs.delhigovt.nic.in

Software Developed by Delhi State Unit of NIC
MUNICIPAL CORPORATION OF DELHI

Present Status of Automation

Birth & Death Certificates

Birth & Death records pertaining to 1998, 1999, 2001 has been digitized to issue birth & death certificates across the counter.

250 hospitals (Private and government both) have been registered for online registration of Birth & Death. Data on birth & death gets sent to MCD online.

Factory License

Factory License records have been digitized and renewal is done in any citizen service bureau across the counter.

Property Tax

Payment can be made in any citizen service bureau.

Citizen Service Bureau

Citizen friendly air conditioned centers where various services like issue of birth/death certificates, renewal of factory licenses, booking of community hall, etc. are offered across the counter. These centers are being run under Public Private Partnership where fixed transaction charges are levied on those availing service here.

Online Services

Parks & community Halls can be booked through internet and payment made by using credit/debit card.

Online payment of property tax can be made using credit/debit card.

Technology Used

- OS: Linux 7.1
- RDBMS: MS-SQL Server 2000
- Front-End: Browser based
- No. of PCs/Terminals: 65 PCs excluding 90 kept in CSBs
- Type of computing: Web based
- LAN (No. of Switch/Hub): Radio Frequency (10 mbps)
- No. of PCs/Terminals connected to LAN: All

URL: www.mcdonline.gov.in
MUNICIPAL CORPORATION OF DELHI

Projects Under execution

A Geographic Information System Cell is being set up for better management of property tax, collection of garbage and refuse and in planning for civic services in the long run.

Extension of 134 Integrated Citizen Service Bureaus so that each ward has one. Services of other departments of government are being brought on this to provide services of various Departments of Govt. of NCT of Delhi to the citizens, such as registration with employment exchange, application for ration card, driving license or getting information about the various processes for different services rendered by the departments to the citizens, payment of Delhi Jal Board bills, etc.

Computerization of all MCD hospitals.

Proposed in next one year

Development of application software :-

To automate operations and functions of Engineering Department for efficient monitoring of all relevant activities of construction, development, electrical and other works.

Personnel Information System to maintain employee specific data for entire service period and generation and electronic disbursement of salary of employees.

To enable submission of Property Tax returns under self-assessment system and to provide GIS based query to property owners, general public and various users of property tax department.

Sharda Project : To provide computer-aided learning in 1000 MCD Primary Schools.
NEW DELHI MUNICIPAL COUNCIL

Present Status of Automation

Grievance redressal/management through Interactive Voice Response System (IVRS).

Computerization of Birth & Death registration and issuance of certificates.

Computerization of sanction of building plan and monitoring of unauthorized construction.

Computerized bills for Electricity & Water

Computerization of Property Tax.

Under ground Palika Parking has been computerized.

Computer labs have been setup in 21 Secondary/Sr. Secondary schools.

Computerization of Housing & Estate Department consists of vacant quarters/shops data, allotment of quarters/shops, generation of license fees, bills, challan, change of Name/Trade, clubbing of shops and license renewal.

Computerization of health licenses includes issue of new license/renewal, closing/termination of trade, addition/deletion of trade, court cases & their status related to health licenses.

Centralized Library Information System (LIS) provides the information of any book/reference available for issuance. Maintains all the inventory of books being purchased.

Vigilance Department of Council has been computerized.

Online Services

Online query of Electricity/Water bills due.

Status of Application regarding electricity/water connection, Building Plan Approval, Health License, etc.

List of vacant parking lots.

Technology Used

OS : Tru64 Unix, SCO Unix 5.0.5 and Windows 2000 Server

RDBMS : ORACLE 9i, 7.3.3 and MS-SQL Server 7.0

Front-End : Visual Basic 6.0, Developer 2000, Lotus Notes, ASP, JSP, Java Servlets

No. of PCs/Terminals : 850

Type of computing : Client / Server, Web based

LAN (No. of Switch/Hub) : 52 Switches, 6 Routers

No. of PCs/Terminals connected to LAN : 450

URL : www.ndmc.gov.in
NEW DELHI MUNICIPAL COUNCIL

Projects Under execution

1. Automation of Power Distribution System

In computerized Availability Based Tariff (ABT) project, data of the total power consumed at every 15 minutes interval would be collected automatically by the system from 17 remote substations and prediction of the required power for next day will be done by the system automatically for the use of ABT.

2. Centralized File/Document Tracking System

Current status of the file, letters of the citizens and VIP references, reports of the movement during last year/month, etc can be obtained details regarding files disposed off during last month/fortnight can be obtained with the single click of the mouse.

Proposed in next one year

Citizen Facilitation Center
Payment Gateway
Vehicle Tracking for Garbage Collection Vehicles
Integrated Health Service System
Geographical Information System for the council.
DELHI JAL BOARD

Present Status of Automation

Water billing and cash collection has been computerized.

Digitization of water/sewer lines of Delhi using GIS (Entire water/sewer network of Delhi is available on a GIS Map).

Technology Used

<table>
<thead>
<tr>
<th>OS</th>
<th>Windows 2000 Server</th>
</tr>
</thead>
<tbody>
<tr>
<td>RDBMS</td>
<td>MS-SQL Server, Oracle</td>
</tr>
<tr>
<td>Front-End</td>
<td>Java, D2K, Visual Basic</td>
</tr>
<tr>
<td>Type of computing</td>
<td>Client/Server</td>
</tr>
<tr>
<td>No. of PC</td>
<td>378</td>
</tr>
<tr>
<td>LAN (No. of Switch/Hub)</td>
<td>5 Switch/15 Hub</td>
</tr>
<tr>
<td>No. of PCs/Terminals connected to LAN</td>
<td>150</td>
</tr>
</tbody>
</table>

Projects Under execution

Online billing

Online customer services/grievances

Intranetworking of DJB Offices

Projects proposed in next one year

Automation of sanction/installation/ maintenance of water connection.

Screen shot of website

Digitization of water/sewer lines of entire delhi.

URL: www.delhijalboard.com & GIS Mapping by NIC
DELHI FINANCIAL CORPORATION

Present Status of Automation

Financial Accounting System computerized.

Software for the calculation of interest and re-casting of customer ledgers for quicker issuance of No Objection Certificate and final clearance of accounts has been developed.

Software to support Assets Classification at year-end has been developed.

Technology Used

- RDBMS: Oracle 9i, Foxpro
- Front-End: Developer 6.0, V.B. 6.0, Browsers
- Type of computing: Client/Server
- No. of PC: 72
- LAN (No. of Switch/Hub): Routers - 3 units, Switch - 3 units, Hub - 1 unit
- No. of PCs/Terminals connected to LAN: Head Quarter - 55, Rohini Br - 11, Chandigarh Br - 5

Screen shot of Application Software

URL: www.dfcdelhi.com
Software Developed by IDBI Intech.
DELHI STATE INDUSTRIAL DEVELOPMENT CORPORATION LIMITED

Present Status of Automation

Inventory Management of liquor shops computerized.

Computerization of inventory, billing, supplier management at Bharati Handicraft Emporium

Computerization of Personal Information System (PIS) and Finance & Accounts.

Computerization of loan recovery and estate management for 12 industrial estates.

Online Services

Online filing of applications for overseas employment bureau.

Technology Used

OS : Windows XP/2000/98
RDBMS : MS SQL Server/ Access/ Foxpro
Front-End : VB/ASP/ Foxpro/Clipper
Type of computing : Client/Server/Web based
No. of PC : 110
LAN (No. of Switch/Hub) : 3 Switches/6 Hubs
No. of PCs/Terminals connected to LAN : 40

Projects under execution

Online status of application of allottee for plots of different locations.

Online ordering for home delivery of liquor.

Proposed in next one year

Internet based sale of handicraft items from Bharati Emporium.

Online collection of sale/inventory information from all 85 liquor shops to Head Quarter.

Screen shot of website

URL : www.dsidc.org & Software Developed by DSIDC’s Technical Team
DELHI TOURISM & TRANSPORTATION DEVELOPMENT CORPORATION LIMITED

Present Status of Automation

Computerized Liquor Inventory Management System

Financial Accounting System with Taxation System and Assets Management System have been computerized for corporation having 42 country liquor and 98 IMFL liquor vends.

Technology Used

- OS: Windows 2000 Server, XP
- RDBMS: MS SQL Server, Access, Foxpro
- Front-End: VB.Net, C++, Clipper
- Type of computing: Client/Server
- No. of PC: 90
- LAN (No. of Switch/Hub): 4
- No. of PCs/Terminals connected to LAN: 70

Projects under execution

- Tour package reservation through internet/Citizen Service Bureaus.
- Integrated Computerization for Financial Accounting & Inventory Management System
- Virtual reality based tour of Humanyun’s Tomb
- New website with multilingual contents in Spanish, German and Japanese besides English
- Handy Audio Reach Kit (HARK) for Jantar Mantar which will enable tourists to hear commentary on different objects/display items as they approach them
- Stall Allocation System at Dilli Haat

DoIT Govt. of NCT of Delhi

URL: http://delhitourism.nic.in & Software Developed by TBL Ltd.
DELHI TRANSPORT CORPORATION

Present Status of Automation

Computerization of Bus-Pass Centres under public-private partnership.

DTC Website- Giving important information to commuters, contact details of various officers, city & interstate bus routes, details of Computerized Bus Pass Centres, various forms, tenders information, etc.

Automatic Vehicle Tracking System (AVTS) using GPS & GIS in realtime.

Technology Used

OS : Sun Solaris/Windows NT
RDBMS : Oracle
Front-End : Visual Basic
Type of computing : Client/Server
No. of PC : 10
LAN (No. of Switch/Hub) : 2 Switches
No. of PCs/Terminals connected to LAN : 10

Projects under execution

The pilot R&D project has been completed. The system has been installed in 200 buses. Now, DTC has initiated the steps for implementation of this technology in remaining city buses of the Corporation under public-private partnership.

First Transport Corporation using GPS/GIS Technology for tracking of buses in realtime.

URL : http://dtc.nic.in
Software developed by : CMC Ltd.
# CENTRALIZED APPLICATIONS

## 1. Tender Notice Information System

The web based tender notice information system allows publication of tender notices at one location which can be viewed by any one at any time on different keys. On publication of a tender notice the system provides free email notification to those who have registered themselves on the site. With inbuilt checks, the system eliminates any possibility of manipulation in dates of sale of tender document etc. Since tenders lead to contracts, system has been designed to accept details of contract to enable the citizens to see different types of civil works being undertaken in their area, a step towards putting information on contracts in public domain under Right to Information. The system can also be used to do expenditure analysis for the entire government for better and efficient procurement.

### Technology Used

<table>
<thead>
<tr>
<th>OS</th>
<th>MS-Windows 2000</th>
</tr>
</thead>
<tbody>
<tr>
<td>RDBMS</td>
<td>MS-SQL Server 2000</td>
</tr>
<tr>
<td>Front-end</td>
<td>Browser based</td>
</tr>
<tr>
<td>Type of Computing</td>
<td>Web based</td>
</tr>
</tbody>
</table>

### Impact

On an average of 1600 tender notices are being published every month. So far 1830 vendors have registered to get free email notification. 201 branches of 64 departments are using this application software.

### Future Plan

Tender Notice Information System has been extended to provide contract information for civil works. Full details of contracts of construction projects will be made available on the net to enable people to see projects coming up in their areas.

---

**Screen shot depicting live tender notices**

First in the country to have such a system.
Software provided free of cost to 6 states.

**URL :** http://www.delhigovt.nic.in/tender
Developed by Department of Information Technology, Govt. of Delhi
CENTRALIZED APPLICATIONS

2. File Monitoring System

The web-based file monitoring system tracks the movement of file across the government departments. Receipt and dispatch of files is done through this application software. Using this system, a file may be traced/searched and one may find the pending files with a department/an officer. System also generates average pendency with various officers/desks.

Technology Used

OS: MS-Windows 2000
RDBMS: MS-SQL Server 2000
Front-end: Browser based
Type of Computing: Web based

Impact

All departments in secretariat, and major departments are using this application as intranet software. This has eliminated the need of diary/dispatch registers and made movement of files quicker. By using this application, tracking of file has become easy.

Future Plan

Integration of file monitoring system installed in various departments so that files can be received and dispatched from one department to another seamlessly.

Application software developed to track letters has been developed. Since all letters go in a file, integration of letter monitoring will be done with file monitoring.

In tray Dated : Tuesday, October 05, 2004

Total Files : 17

<table>
<thead>
<tr>
<th>Computer No.</th>
<th>Subject</th>
<th>File No.</th>
<th>From</th>
<th>Date Recvd.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1234</td>
<td>IN HOUSE TRAINING OF EMPLOYEES</td>
<td>F1000012-IT</td>
<td>derv1</td>
<td>30/06/2004</td>
</tr>
<tr>
<td>5678</td>
<td>CALL CENTRE SERVICES FOR CM PUBLIC GRADUATE CELL</td>
<td>WH</td>
<td>derv1</td>
<td>25/06/2004</td>
</tr>
<tr>
<td>2345</td>
<td>STATE LEVEL APEN CONSULTANT</td>
<td>F1012002-IT</td>
<td>derv1</td>
<td>24/06/2004</td>
</tr>
<tr>
<td>6789</td>
<td>MANPOWER FROM RCC (NEW DACC CENTER) FOR NEW WEB INITIATIVES</td>
<td>F1006003-IT</td>
<td>derv1</td>
<td>30/06/2004</td>
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<tr>
<td>3456</td>
<td>PROTOCOL FOR NOMINATION FOR TRAINING SEMINAR</td>
<td>F100112002-IT</td>
<td>cs</td>
<td>25/07/2004</td>
</tr>
<tr>
<td>7890</td>
<td>NOMINATION FOR TRAINING AND SEMINAR</td>
<td>F100112003-IT/VOL-11</td>
<td>derv1</td>
<td>12/07/2004</td>
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<tr>
<td>4567</td>
<td>PURCHASE OF POCKET PC WITH APEN DRIVE</td>
<td>1418CE1003-84</td>
<td>derv1</td>
<td>7/6/2004</td>
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<td>8901</td>
<td>COMPUTERIZATION OF</td>
<td>29/10/2004</td>
<td>derv1</td>
<td>1/7/2004</td>
</tr>
</tbody>
</table>

In use in Delhi Secretariat Since June 2001

Developed by Delhi State Unit of NIC
3. e-Purty (Store Management Software)

The web-based store management software manages many stores for different departments apart from having usual features of any stores management software. It not only enables filing of demand online, it also provides complete usage pattern of various branches on different parameters.

The system is in use in Delhi Secretariat and few departments. Salient features of the software are:

- Online submission of demand by branches.
- Online report on consumption patterns.
- Alert when inventory falls below a predetermined level.
- Ensure bill passing only after receipt of goods.
- Online ledger for any user/any item.

**Technology Used**

- **OS**: MS-Windows 2000
- **RDBMS**: MS-SQL Server 2000
- **Front-end**: Browser based
- **Type of Computing**: Web based

**Impact**

The software has eliminated need to send paper based demands. If the goods are not available then they are kept under ‘pending category’ and on receipt of goods the status changes to "Ready for Collection". Branches/Departments find it easier to monitor their indents and availability of goods in stores.
4. e-Courtis (Court Case Management Software)

Product Features

Web based application software.

Centralized Data of Court Cases for all Departments of Delhi Government

Monitoring of the Court Cases of each department and its current position

Shows at a glance the summary of Pending & Disposed cases of all Departments pertaining to various courts (CAT/Lower Court/High Court/ Supreme Court)

Various queries like “Hearings due in the next 7 days” for the cases that are going to be heard.

Summary of Court Cases pending with various counsels of Delhi Govt.

Departments update status of their cases on their own.

Present Status of Automation

26 Departments are using this online system.

Technology Used

OS MS-Windows 2000

RDBMS MS-SQL Server 2000

Front-end Java, Servlets

Type of Computing Web based

Future Plan

All Departments of Delhi Govt. to be brought on this.

Screen shot of e-courtis

First attempt of its kind which puts all court cases being contested by government at one location.

Developed by Delhi State Unit of NIC
5. Procurement Management System

A web based application which enables close monitoring of placement of order with vendor, supplies made and payment disbursed. The application is presently being used for monitoring procurement of hardware, packaged software and networking equipments by departments of Govt. of Delhi. All departments have to compulsorily enter the details of equipments in the system to print the system generated purchase order. Receipt of goods is also entered in the system. At any time, one can see the status of supply / orders online.

Technology Used
- OS: MS-Windows 2000
- RDBMS: MS-SQL Server 2000
- Front-end: Browser based
- Type of Computing: Web based

Benefits
- Departments can track the status of goods ordered online.
- Government gets full details of goods purchased.

Future Plan
- To integrate supplier side status on the system so that departments know where the goods ordered are.
- To integrate payment module with this system.
- To extend it to other items.

Projects Pending With NICSI

<table>
<thead>
<tr>
<th>Order Number</th>
<th>Department Name</th>
<th>Order Date</th>
<th>Due Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>49177/GEN/NET</td>
<td>General Administration Department</td>
<td>18/09/2004</td>
<td>25/02/2004</td>
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<tr>
<td>49177/GEN/NET</td>
<td>General Administration Department</td>
<td>14/09/2004</td>
<td>26/02/2004</td>
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<td>49177/GEN/NET</td>
<td>General Administration Department</td>
<td>15/09/2004</td>
<td>27/02/2004</td>
</tr>
</tbody>
</table>

Screen shot of Procurement Management System

URL: [http://delhigovt.nic.in/procurement](http://delhigovt.nic.in/procurement)

Developed by Department of Information Technology, Govt. of Delhi
6. Road Cutting Information System

The Road cutting monitoring application is developed to record the road cutting activities request by any road cutting agency like MTNL, Delhi Jal Board, etc. Request to PWD, who own the road, is fed in the system which also generates permission letters. Road cutting agencies feed data on road cutting activity and diversion of traffic, if any.

All information on daily road cutting activities can be seen online. The user may search and find the road cutting details in a specific area.

This enables people to find road cutting activity in their area in advance and plan movement in case of traffic diversion.

Technology Used

- OS: MS-Windows 2000
- RDBMS: MS-SQL Server 2000
- Front-end: Browser based
- Type of Computing: Web based

Impact

Public is able to see road cutting as well as delay in cutting.

Internal working of PWD on road cutting permission work is streamlined.

Future Plan

Extend this application to other road owning agencies in Delhi.

Receive online request from road cutting agencies.

DoIT

Govt. of NCT of Delhi

http://delhigovt.nic.in/roadcutting

Developed by Department of Information Technology, Govt. of Delhi
7. Attendance Monitoring System

Attendance Monitoring System has been implemented in IT Department and Administrative Reforms Department as proof of concept. It takes user name and password to record the attendance on the computer. The application also records out movement of employees during office time eg. on office duty, personal work, etc. The employee can apply online for casual leave.

The application provides various reports to the administrators indicating latecomers, habitual latecomers and early leavers of office. The administrator can online decide on the leave application.

Technology Used

- OS: MS-Windows 2000
- RDBMS: MS-SQL Server 2000
- Front-end: Browser based
- Type of Computing: Web based

Impact

- Discipline amongst employees.
- Complete control of administrator on the movement of employees.

Future Plan

Using Biometric solution to enable employee to use thumb to record attendance under execution.

Integrate it with other leave records for complete inventory of leaves availed by employees.

Roll out in all departments of Secretariat and other departments.

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### Attendance Register

**Information Technology**

For the month of September 2009

<table>
<thead>
<tr>
<th>Name</th>
<th>Mon</th>
<th>Tue</th>
<th>Wed</th>
<th>Thu</th>
<th>Fri</th>
<th>Sat</th>
<th>Sun</th>
</tr>
</thead>
</table>

---

**Screen shot of Attendance Monitoring System.**

[Developed by Department of Information Technology, Govt. of Delhi]
8. DTC Bus Route Finder

DTC Bus route finder provides the bus routes between two terminals/bus & shelters selected by the user. This is a web-based application, which is designed in such a way that if no direct bus route is available then alternative connecting bus routes are displayed.

The application also provides graphical display of the route. System allows online addition, modification and deletion of bus routes and special bus services by DTC staff.

Technology Used

- **OS**: MS-Windows 2000
- **RDBMS**: MS-SQL Server 2000
- **Front-end**: Browser based
- **Type of Computing**: Web based

Impact

- Ease of finding shortest possible route.
- Updation of routes is easier.

Future Plan

Touch screen kiosks will have the link to this application. Tourist and passenger information centers will have this information available for citizens.

Screen shot of Bus Route Finder
<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Department Name</th>
<th>Website Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Administrative Reforms</td>
<td><a href="http://ar.delhigovt.nic.in/">http://ar.delhigovt.nic.in/</a></td>
</tr>
<tr>
<td>2</td>
<td>APMC-Azadpur</td>
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</tr>
<tr>
<td>3</td>
<td>Art, Culture and Language</td>
<td><a href="http://artandculture.delhigovt.nic.in">http://artandculture.delhigovt.nic.in</a></td>
</tr>
<tr>
<td>4</td>
<td>Aruna Asaf Ali Hospital</td>
<td><a href="http://delhigovt.nic.in/dept/health/aaah.asp">http://delhigovt.nic.in/dept/health/aaah.asp</a></td>
</tr>
<tr>
<td>5</td>
<td>Audit</td>
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</tr>
<tr>
<td>6</td>
<td>Centralized Accident &amp; Trauma Services (CATS)</td>
<td><a href="http://delhigovt.nic.in/dept/health/cat.asp">http://delhigovt.nic.in/dept/health/cat.asp</a></td>
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<tr>
<td>7</td>
<td>Central Jail</td>
<td><a href="http://tiharprisons.nic.in">http://tiharprisons.nic.in</a></td>
</tr>
<tr>
<td>8</td>
<td>Chit Fund</td>
<td><a href="http://www.delhichitfund.com/">http://www.delhichitfund.com/</a></td>
</tr>
<tr>
<td>9</td>
<td>College of Arts</td>
<td><a href="http://delhigovt.nic.in/arts">http://delhigovt.nic.in/arts</a></td>
</tr>
<tr>
<td>10</td>
<td>Conservator of Forest</td>
<td><a href="http://forest.delhigovt.nic.in/">http://forest.delhigovt.nic.in/</a></td>
</tr>
<tr>
<td>11</td>
<td>Delhi Financial Corporation</td>
<td><a href="http://www.dfcdelhi.com">http://www.dfcdelhi.com</a></td>
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<tr>
<td>12</td>
<td>Dy. Commissioner (South-West)</td>
<td><a href="http://dcsouthwest.delhigovt.nic.in">http://dcsouthwest.delhigovt.nic.in</a></td>
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<tr>
<td>13</td>
<td>DDU Hospital</td>
<td><a href="http://delhigovt.nic.in/dept/health/dduh.asp">http://delhigovt.nic.in/dept/health/dduh.asp</a></td>
</tr>
<tr>
<td>14</td>
<td>Delhi Agriculture Mkt. Board</td>
<td><a href="http://www.delagrimarket.com">http://www.delagrimarket.com</a></td>
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<tr>
<td>15</td>
<td>Delhi College of Engineering</td>
<td><a href="http://www.dcoonline.net">http://www.dcoonline.net</a></td>
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<tr>
<td>16</td>
<td>Delhi Commission for Women</td>
<td></td>
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<tr>
<td>18</td>
<td>Delhi Electricity Regulatory Commission</td>
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<td>Delhi Fire Services</td>
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<td>Delhi Homeopathy Anusandhan Parishad</td>
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<tr>
<td>21</td>
<td>Delhi Jal Board (DBJ)</td>
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<tr>
<td>22</td>
<td>Delhi Khadi Village Industries Board (DKVIB)</td>
<td><a href="http://dkvib.delhigovt.nic.in/">http://dkvib.delhigovt.nic.in/</a></td>
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<tr>
<td>23</td>
<td>Delhi Labour Welfare Board</td>
<td><a href="http://dilwb.delhigovt.nic.in/">http://dilwb.delhigovt.nic.in/</a></td>
</tr>
<tr>
<td>24</td>
<td>Delhi Minority Commission</td>
<td><a href="http://dmc.delhigovt.nic.in">http://dmc.delhigovt.nic.in</a></td>
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<tr>
<td>25</td>
<td>Delhi Pollution Control Committee</td>
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<tr>
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<td>Delhi State Aids Control Society</td>
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<tr>
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<td>Delhi State Civil Supplies corporation limited (DSCSC)</td>
<td><a href="http://delhigovt.nic.in/dept/food/dscscp1.htm">http://delhigovt.nic.in/dept/food/dscscp1.htm</a></td>
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<td>Delhi Tourism &amp; Transportation Development Corporation Ltd. (DITDC)</td>
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<td>30</td>
<td>Delhi Transco Limited (DTL)</td>
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<td>32</td>
<td>Directorate of Health Services (DHS)</td>
<td><a href="http://delhigovt.nic.in/dept/health/dhs.asp">http://delhigovt.nic.in/dept/health/dhs.asp</a></td>
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<td>Drug Control</td>
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<td>Law and Justice and Legislative Affairs</td>
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<td>Maulana Azad Medical College (MAMC)</td>
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<td>National Cadet Corps (NCC)</td>
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<td>Prevention of Food Adulteration (PFA)</td>
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<td>Public Grievances Commission</td>
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<td>Public Works Department</td>
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<td>Services</td>
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<td>Shaheed Rajguru College</td>
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<td>73</td>
<td>Social Welfare / Rehabilitation Services</td>
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<td>Tourism</td>
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<td>Training &amp; Technical Education</td>
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<td>Transport</td>
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<td>Union Territory Civil Services (UTCS)</td>
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<td>Weights &amp; Measures</td>
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<td>Welfare of SC/ST</td>
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</tr>
</tbody>
</table>

Screen shot of Department of Information Technology's website
Bronze Icon Award
for
Web based Tender Information System
DoIT
Govt. of NCT of Delhi

IT's time to enable all

Front View of Delhi Secretariat

Department of Information Technology,
Level 9, B-Wing, Delhi Secretariat,
New Delhi-110 002

Tel. : +011-23392254, 23392074
Fax : +011-23392077
E-mail : webupdate@hub.nic.in

Web Portal : http://delhigovt.nic.in
http://www.delhi.gov.in
Web Site : http://it.delhigovt.nic.in