

MANUAL 7

Particulars of any arrangement that exists for consultation with or representation by the members of the public in relation to the formulation of its policy of implementation
[Section 4(1)(b)(vii)]

Since the department is not a public dealing department, no such arrangements are required. However, suggestions of people are taken into consideration while developing new websites or designing of application software. All suggestions submitted by people online are also taken into consideration to improve functionality of website/application software.